



# How Will My Case Proceed?

We will be with you every step of the way.

THE  

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**SAM BERNSTEIN**

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LAW FIRM

# How Will My Case Proceed?

## There are specific steps you can expect as we work on your case.

Your case is unique. No two cases are the same. Each case involves different facts and circumstances. We know that every injury changes each client's life in a particular way. For these reasons, we approach each case with a specific strategy designed to maximize the value of each claim. There are basic steps that you can expect to occur during our work on your behalf:

1

### Welcome to Our Family

We start by putting three generations of lawyers and over 500 years of collective experience in your corner against the insurance company.

*We will be with you every step of the way.*

Almost half a century ago, attorney Sam Bernstein founded our firm based on simple principles. We call these principles the Bernstein Advantage.

It's not just what we do but how we do our work that matters. The Bernstein Advantage means...

- We will always make it easy to get answers and help.
- You should always be able to get a FREE legal consultation
- We always put you, the client, first.
- We will always give you honest advice and counsel.
- We will treat you with honor and integrity.
- We will work tirelessly to maximize the value of your case.
- We will return your phone calls and emails promptly.

2

### We Come to You

We will meet you at your home or hospital as soon as possible to begin our work. At this meeting you will receive important documents about your case and our firm, and begin our investigative process.

*We will meet you at your home or hospital.*



3

### Pre-Suit Process

At the beginning of your claim, your Pre-Suit Team will be focused on you and your case. They will start with a thorough interview (we call this a "case history") to obtain basic information about your accident and injuries. For your convenience, your team usually gathers this information by phone.

*Your Pre-Suit Team will be focused on you and your case. They will gather essential information specific to your case.*

The Pre-Suit Team is responsible for gathering essential information including the police/incident reports, medical records, insurance information and employment records. The unique nature of your claim will determine the specific information necessary. You will have the direct dial phone numbers and email addresses of everyone working on your case.



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## Settlement

When the full picture of your accident, injuries and the impact on your life is known, we may attempt to settle your case for maximum value.

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*We will only recommend settlement if a full, fair offer is made by the insurance company.*

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We will demand and only recommend settlement if a fair offer is made by the insurance company. We are always prepared and eager, to file a lawsuit if necessary. Our experience, resources and results ensure that you will receive advice that is thoughtful and honest in order to make a fully informed decision. In the end, it is entirely your decision to accept or reject any settlement offer.

We have recovered over \$1 billion dollars for our clients by not settling cheap or cutting corners.

5

## Litigation

We will file a lawsuit in court if the insurance company fails to offer a fair value to settle your case. A trial lawyer, litigation secretary and other support staff will serve as your Litigation Team. This team is focused on you and your case during the litigation process. Our litigation attorneys are celebrated leaders in the legal profession for their work in courtrooms across Michigan.

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*Our litigation attorneys are celebrated leaders in the legal profession.*

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When the lawsuit is filed, the discovery process begins. During discovery, both sides work to obtain information about your accident and injuries. This information is gathered through the exchange of written questions called interrogatories and testimony obtained during depositions. We will be with you every step of the way. We do not charge a fee unless we win.

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## Disbursement

At the end of the process, we shift our focus from maximizing the value of your case to minimizing the time it takes to deliver your money.

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*Every step in our process is designed to maximize the value of your case.*

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Our Disbursement Department is focused solely on getting your money to you as rapidly as possible. We take several steps to ensure that the legal documents and liens, if any, are in order prior to finalizing the disbursement of money to you.





**MICHIGAN'S FIRST FAMILY OF LAW<sup>®</sup>**

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**SAM BERNSTEIN<sup>®</sup>**  
LAW FIRM

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*Sam Bernstein is the founder, of-counsel and retired shareholder of The Sam Bernstein Law Firm<sup>®</sup>, PLLC.  
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